

hosting Backup Security Collocation Services

& Recovery

Web

## **Company Profile**

**Cloud Acropolis** Your True Omani Cloud Partner www.CloudAcropolis.com





Virtual

Web

hosting Backup Collocation Security Services

& Recovery

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### Your True Omani Cloud Partner

CCC

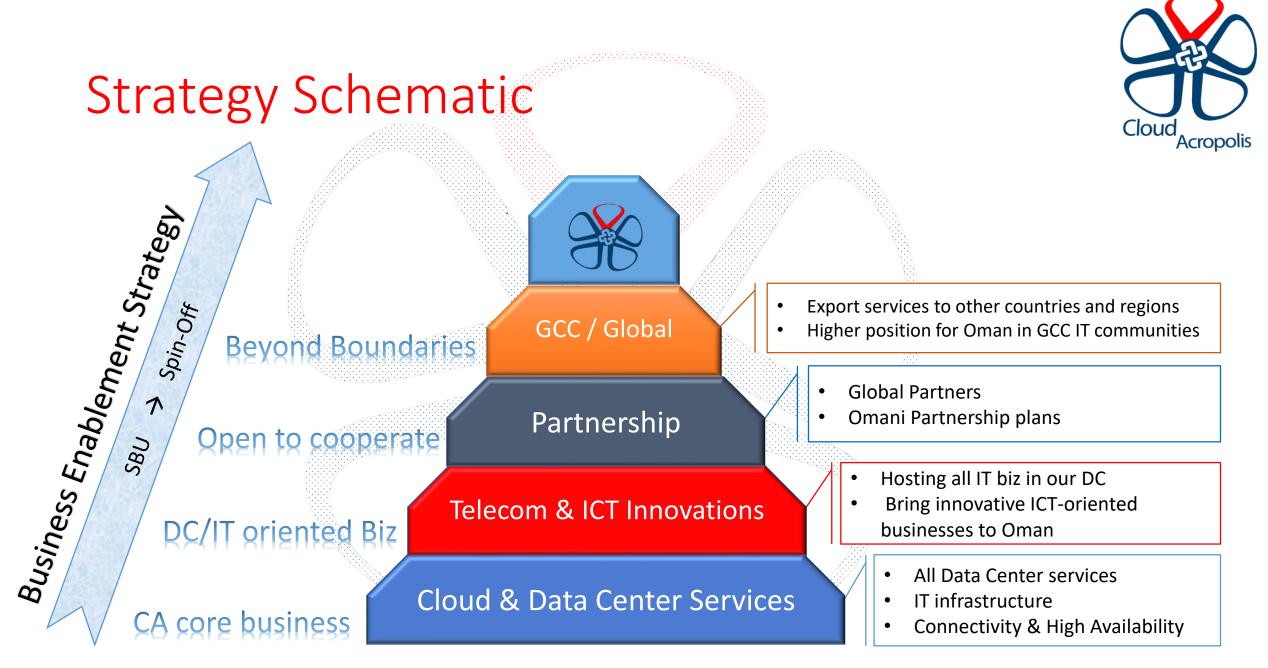
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### About Us



- Cloud Acropolis is a Cloud and Data center service provider in Oman.
- We have been commercially established in 2016
- Our data center is located in Ghubra/Muscat
- It is connected to all telecommunication service providers via fiber optics.
- We have a capacity of 120+ racks with about 2 MW of redundant power
- Our clientele ranges from corporates to SMBs.
- We have global and local partners.





## Cloud Acropolis Summary







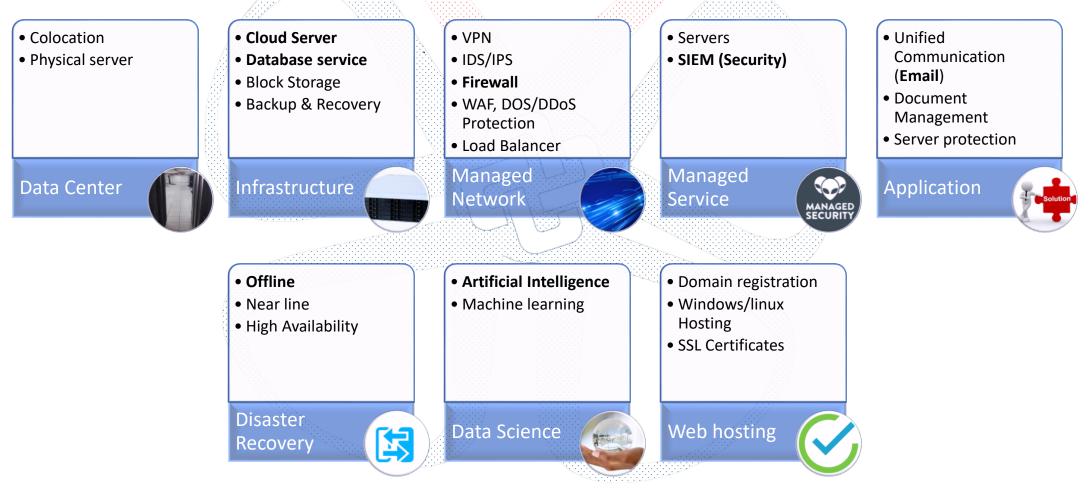


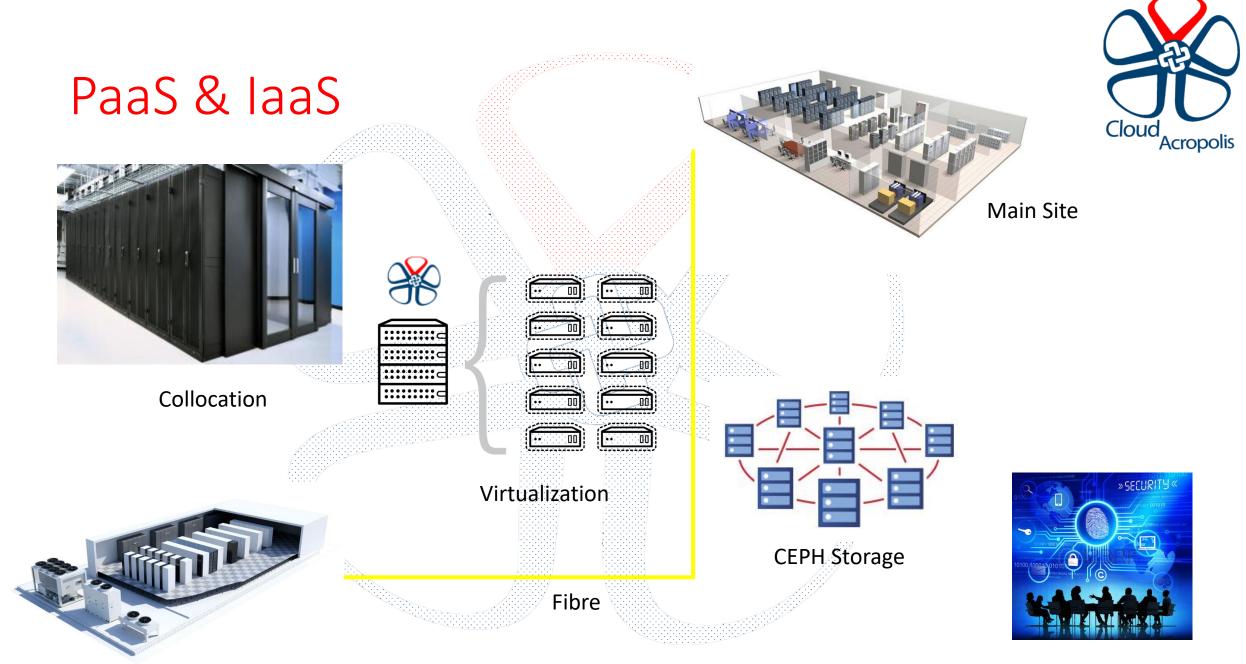
- Strategic location
- Safe & reliable construction
- High connectivity (through fiber optics)
- Constructed for being Data Center
- Collocation (Tier IV)
- Network Managed Security Services (Virtual Data center)
- Storage, Backup, Recovery
- Virtual Machine (100% 2 years in a row)
- Domain Registration
- Hosting
- Security
- Managed Service
- Server Protection
- Document Management System
- Unified Communications
- Microsoft Office 365, SharePoint, etc.





### Cloud Acropolis Product Summary

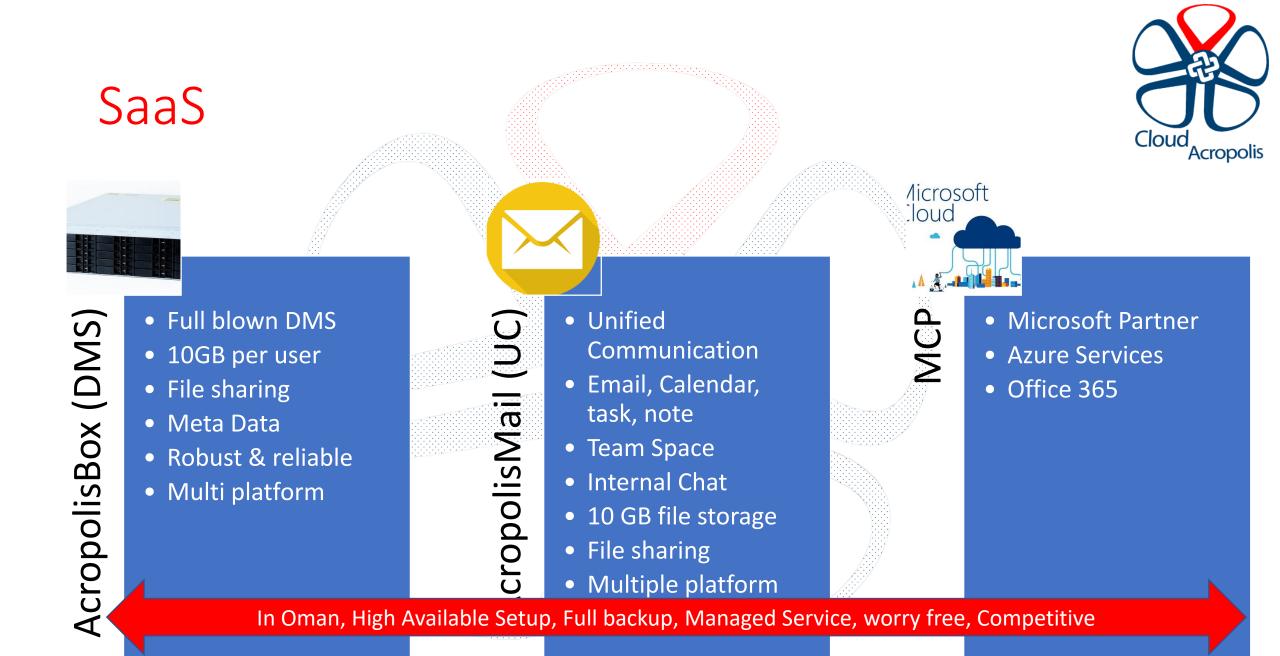


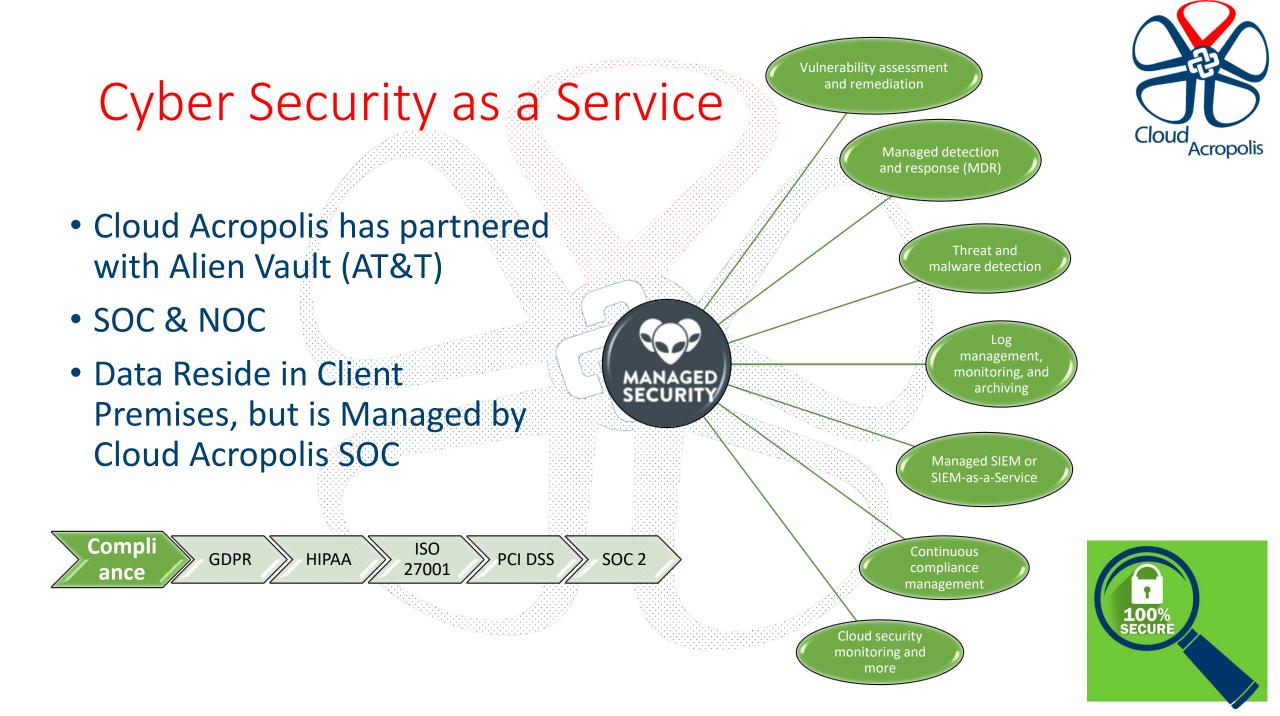


High Available Site

Managed Network Security

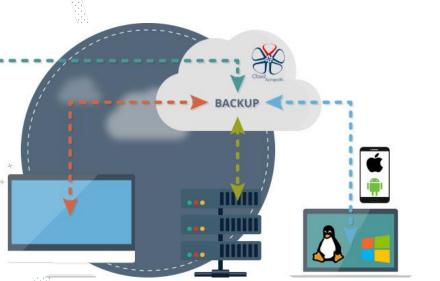






### Backup as a service

- Key Features of our Cloud backup service Windows / Linux / iOS / Android compatible
  - Incremental backup
  - Backup VM
  - Backup Server
  - Backup Workstation
  - Backup Office-365
  - Backup Android/iOS Mobile
  - Backup Files & databases
  - AES-256 data encryption
  - VMware vSphere<sup>®</sup>, Microsoft Hyper-V<sup>®</sup>, Citrix XenServer Support



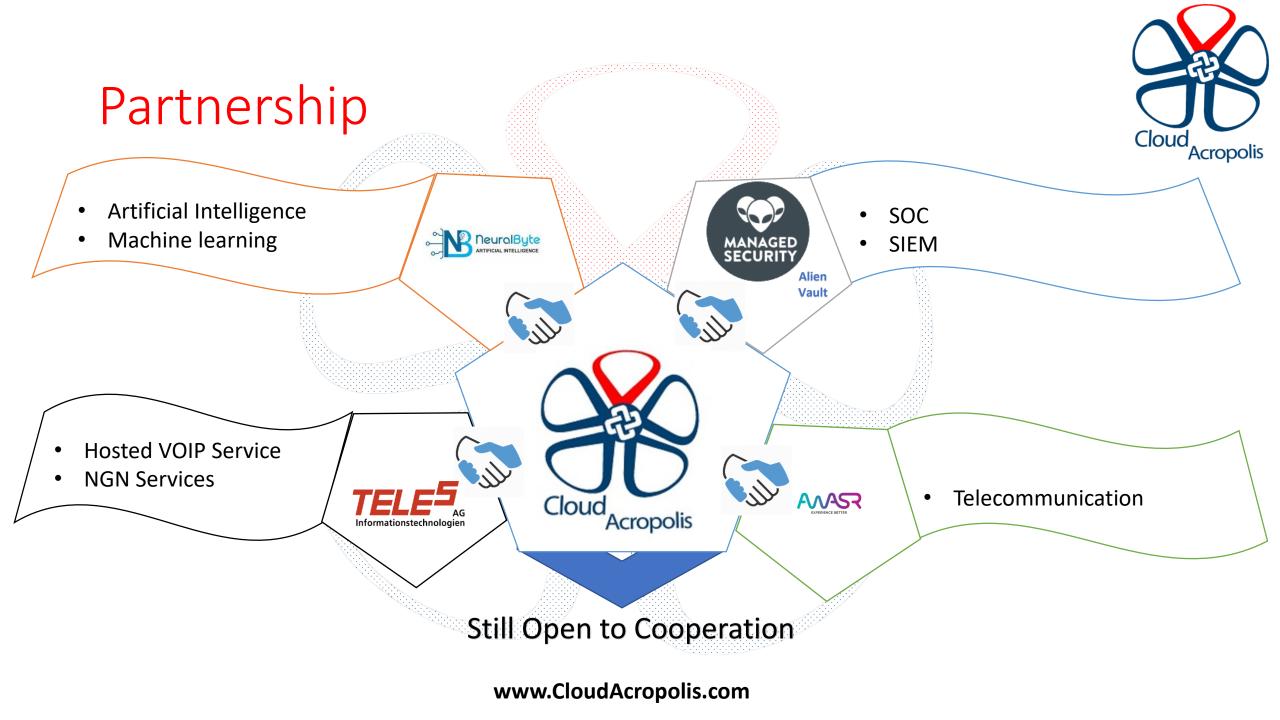




## Colocation Services Full Rack – Half Rack

- Fully ready
- Double wall to protect against flood
- 2x1MW power from 2 different power stations
- 2x1.2MW generators
- 4x200KW UPS
- 8 CRAC unites at 300,000 BTU
- Cold isle containment
- Load up to 2.2 tone per sqm
- Connected to all telecom Operators
- Designed, built and operated as per Tier IV standards
- Sitting space also available in the upper floors





### Mwaslat Taxi Management





#### Hypotheses

Devices will be installed in cars
Users will have to install app on their mobiles
Mwaslat call center will manage the process
Start with 200 cars and increase to 1000 within 3 years
Local Hosting only



#### Challenges

No IT Solution Architect
Application vendor has sizing for 25,000 cars
Intermediate company has no IT staff
No true SLA from local vendors till now
IT and Bandwidth are offered separately till now



#### Solution

Providing IT Architecture with High Availability
Provisioning of Elasticity for growth
No Long term contract, Monthly OPEX only
Fast response to all inquiries
Provision of Managed service on all IT below application
True measured SLA
100% uptime since December 2017

"Cloud Acropolis, since the very first day, has supported us to architecture and build a scalable and high available solution for our Taxi Management system in Oman. Their support and availability have been outstanding since that day"







NTEGRIT

### Integrity Smart Services



#### Hypotheses

The site needs to be up 100%
Users are in Oman, so fastest upload possible
24/7 support
High Availability Setup



#### Challenges

No IT Solution Architect
Right now hosted overseas with poor availability
No true SLA from local vendors till now
No one seems to be on the other side of the line
Loosing tenders because of the site availability



#### Solution

Very reliable and Highly available hosting
Very competitive prices
No Long term contract, Monthly OPEX only
Fast response to all inquiries
Provision of Managed service on all IT below application
True measured SLA
100% uptime since day 1

"Cloud Acropolis helped us to find the perfect solution for our hosting needs. Their team of expert helped us move all our information very fast and till now our services have been 100% stable."

### Dubai Technology





#### Hypotheses

The Portal needs to be up 100%
The portal needs to be secure
Cars need to communicate regardless of their telecom service provider
Users are in Oman, so fastest upload possible
24/7 support
High Availability Setup



#### Challenges

No IT Solution Architect
Hard to find a reliable Oman Hosting partner
No true SLA from local vendors till now
Mainly long contract is requested for hosting
Hosting and Internet come separatly
Loosing tenders because of the site availability



#### Solution

Dedicated IT Solution Architecture
Layered and protected designs via firewall and IPS
Very competitive prices
No Long term contract, Monthly OPEX only
Fast response to all inquiries
Provision of Managed service on all IT below application
True measured SLA
100% uptime since day 1

#### Happy with the provided services





### Asyad Group ICT Services



#### Hypotheses

To have a centralized Cloud Provider
Flexibility in all Aspect of service
24/7 operation
Deep level expertise
All Opex
Security & integration
Customization



#### Challenges

Scalability
Request management
Low HR
Increased Asset depreciation
Demanded management
Policy implementation



#### Solution

- Proven and tested SLA
- •Only OPEX, no commitment
- Managed Service up to OS
- Reliability and Scalability
- •ITIL v4 and ISO 27001
- •True 24/7

#### Subsidiary recommendation, reseller program for logistic based SME





### ICT SME Development Challenges

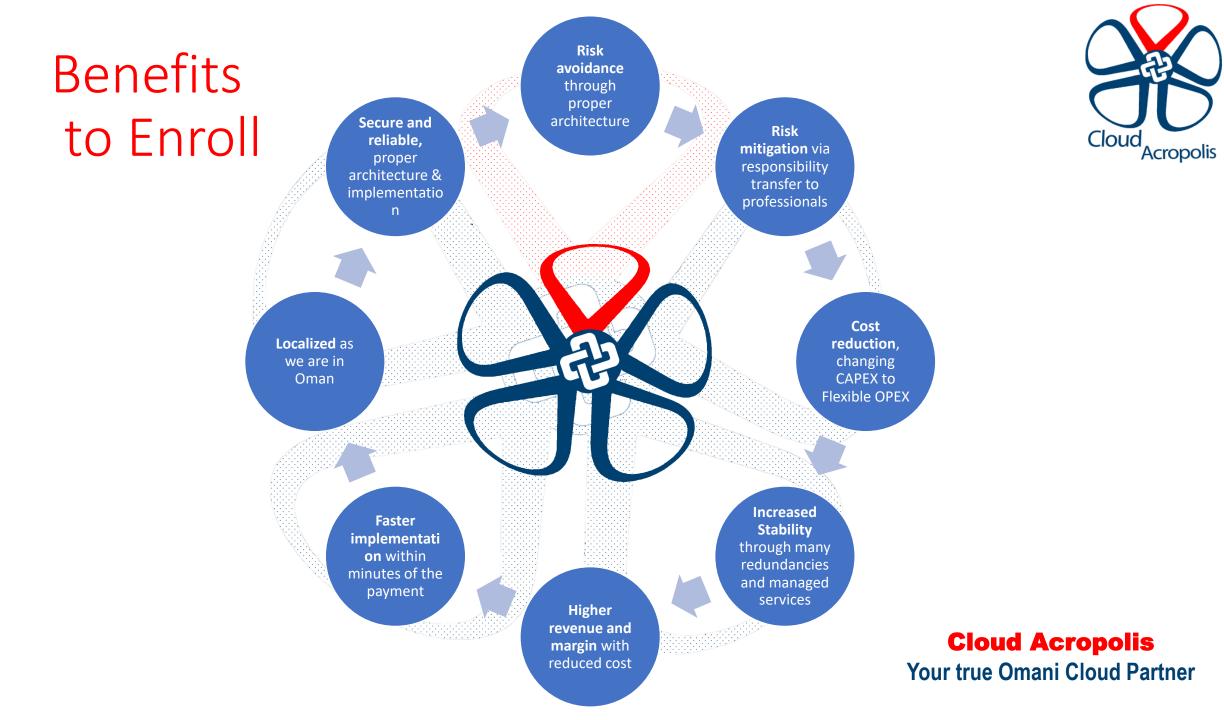
- Smart City, IoT, ERP, CRM, Productivity....
- Cost of Server, Storage, Switch...
- IT Architecture, Service, Operations
- Legal, Security, Connectivity
- In Country
- ????????

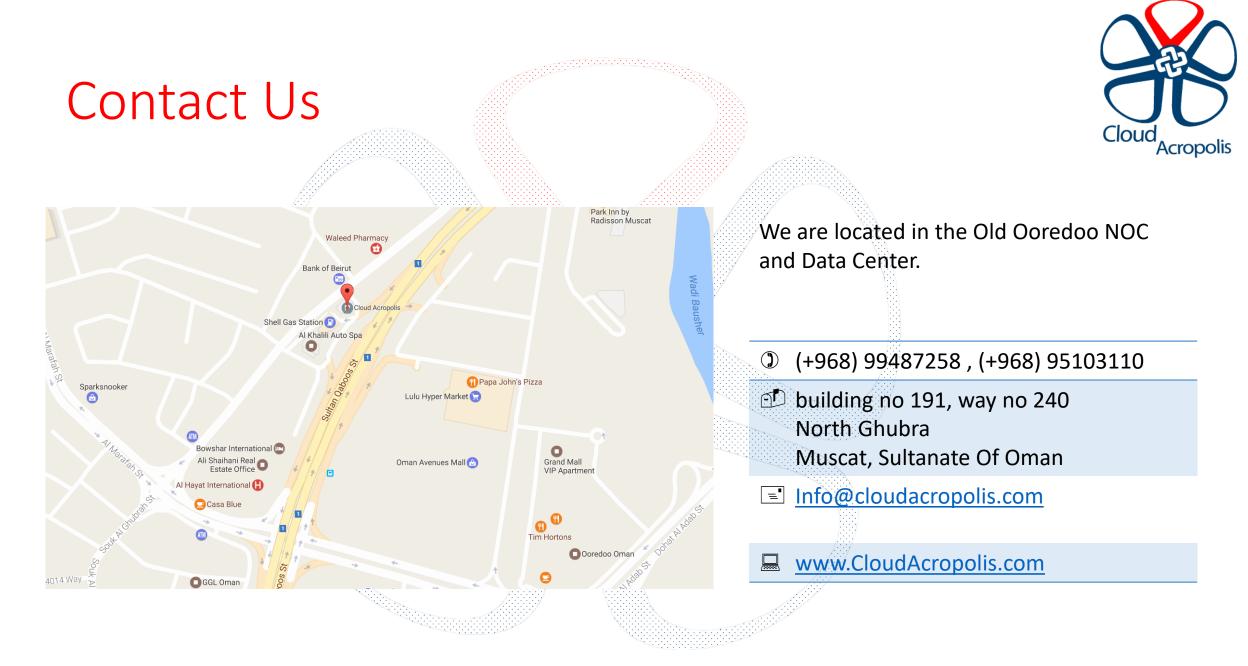


## ICT SME Development Opportunities Need a Local Cloud Service Provider

- Customer Oriented (Partner)
- Localized services
- International Expertise
- SME Oriented
- All OPEX
- International competitive prices
- Telecom Agnostic
- Highly available
- SLA









# Thank You

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